

## 转轮式 全自动环保除湿机

CH100D



# 使用手册

尊敬的用户：

感谢购买本产品，请仔细阅读《使用手册》，并按照相关内容正确使用、维护机器。请保存《使用手册》，以便随时查阅。为保证您获得完善的售后服务，请及时办理保修手续并保存购机凭据。

**WGI Inc U.S.A.**

## 目 录

产品简介.....	3
使用前注意事项.....	4
机器放置.....	4
各部位名称.....	5
控制显示面板.....	6
功能选择按键及指示灯.....	7
运转操作及注意事项.....	8
银离子空气过滤网.....	8
水箱水满指示及水箱倒水.....	9
机器清洁及维修.....	10
电源线的维护与更换.....	10
机器不使用时.....	10
一般故障排除.....	11
规格表.....	12
产品保修卡.....	封 三

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## 产品简介

### 一、转轮除湿技术的优点

转轮除湿技术的性能在除湿技术中是最好的，因不用压缩机及制冷剂，所以没有噪音及制冷剂破坏大气臭氧层的问题，具有高效、节能、环保及低温低湿仍能强力除湿等优点，向来被应用于工业及国防项目，但造价昂贵。小型除湿转轮的研发成功及应用技术，使转轮式小型除湿机能够批量生产并具有高效、省电、低噪音、体积轻巧的显著优点，是一种高科技的环保除湿新产品。

### 二、CH100D 转轮式全自动环保除湿机的产品优势

#### 1、科技、健康、时尚

- 粉银高级塑钢机体配合蓝色运转指示灯，构成美观时尚外形。
- 智能化控制面板配合轻触式功能选择按键及指示灯，超宁静运转及高效空气净化装置，带给您使用高科技健康产品的美好享受。

#### 2、湿冷天气的强大克星：

- 不受环境温度变化制约，低温条件下仍保持强力除湿。
- 特具干衣功能。除湿、干衣双效合一。
- 吹出暖风，使空气干爽、温暖怡人。

#### 3、智能化、人性化的功能选择模式：

- 除湿：快速 / 静音 / 自动三档选择；
- 干衣：快速 / 省电二档选择；
- 定时：8 / 4 / 2小时三档选择；
- 送风角度：上方、前方、广角、静止四档选择。

#### 4、水满防溢自动停机及警示功能。

#### 5、带提把的前置式水箱及机侧水位视窗。

#### 6、防倾倒自动停机保护功能。

#### 7、收叠式把手可轻易提起重量仅6公斤的机器，方便移动。

### 三、高效空气净化功能，营造舒适清净环境，呵护人体健康

#### 1、空气过滤网以特殊工艺涂布了纳米银离子，可将通过空气循环而吸附在滤网上的细菌杀灭，吹出干净清爽的空气。

- 纳米银离子能杀灭包括大肠杆菌、肺炎杆菌、真菌、淋球菌等数百种病菌，抗菌能力长期有效，且不会对人体产生不良影响。

#### 2、负离子发生器每秒释放120万个负(氧)离子/cm<sup>3</sup>，使室内空气更清新。

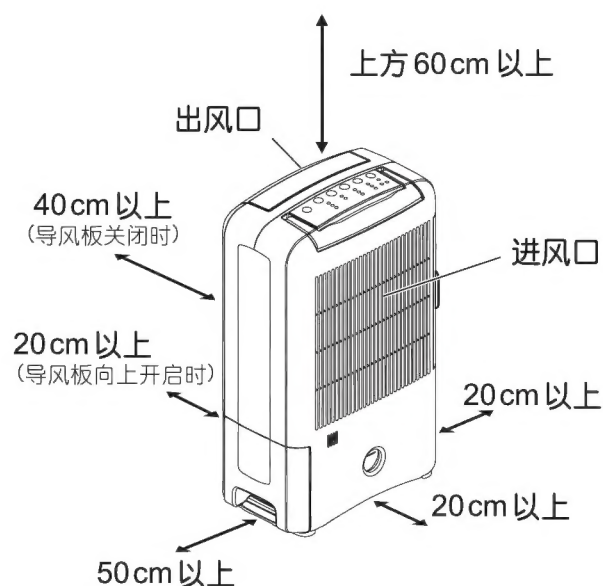
- 空气中的负(氧)离子除了有杀菌降尘的作用外，还可增加人体的健康舒适度，故俗称负(氧)离子为空气中的维他命。

## 使用前注意事项

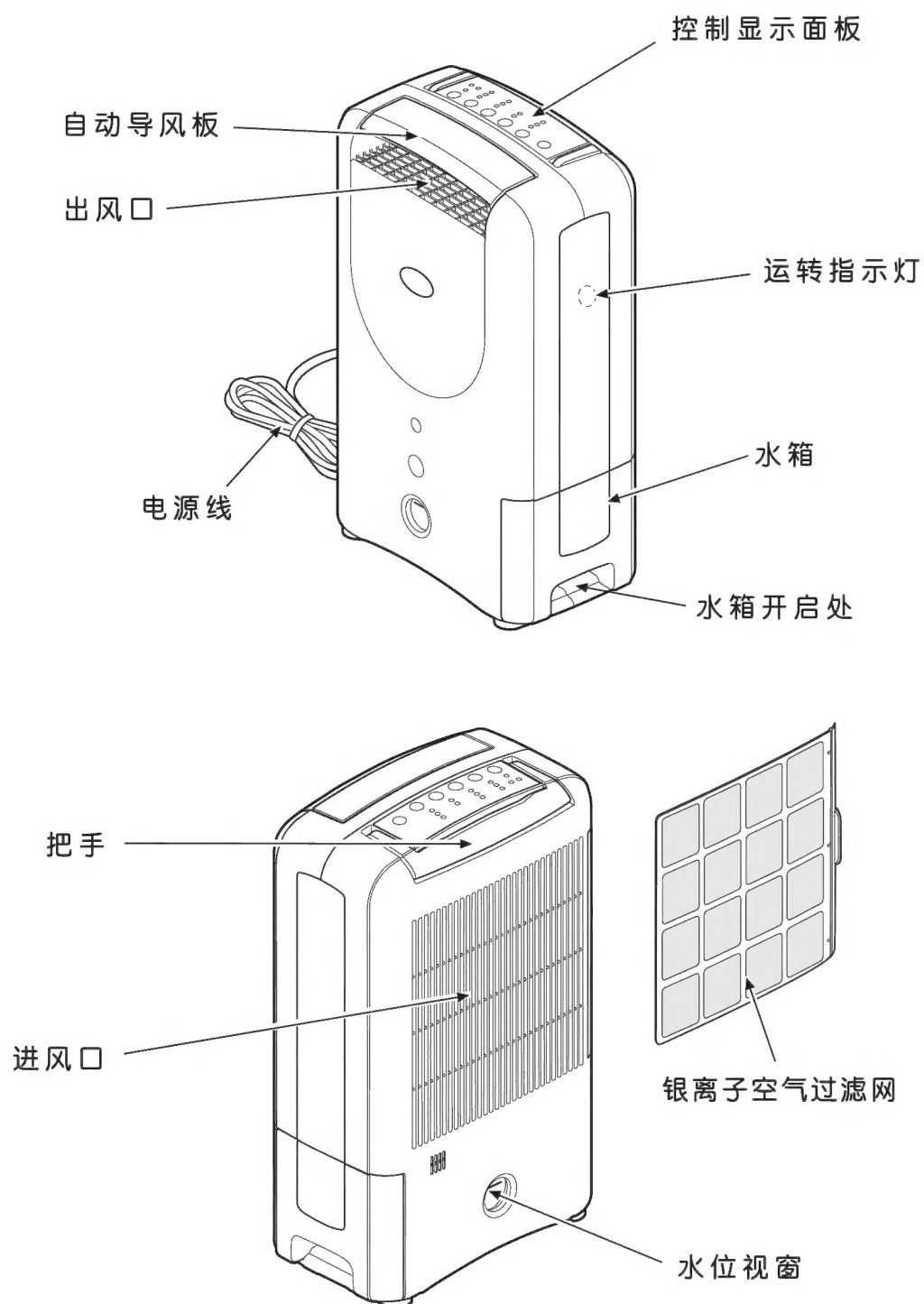
- 1、本机不得在没有协助或监控下，给儿童或其它因身体、感官或心智能力无法安全使用的人士使用。应该监督儿童确保他们不把本机当成玩具。
- 2、本机仅适用于 **220 V AC / 50 Hz** 电源。使用场所的电源电压、电线配置及电源开关、插座均应符合用电安全国家标准。
- 3、本机仅限室内使用，适用环境温度为：**1~40°C**。机器应避免阳光直接照射，远离热源和易燃易爆物，不受水或油类物质淋湿，避免在腐蚀性化学品污染及灰尘严重的环境使用，以免机器受到损坏甚至引起电击、火灾等严重事故。
- 4、如机器电源线受损或电源插座松脱，应即停机，待修复后方可使用。  
电源线受到损坏，会导致机器受损及漏电、短路甚至引起火灾等严重事故，为此应避免电源线受到强力拉扯、折叠、重压或鼠咬、化学物腐蚀等损害。当电源线受损时，请即关机，将插头从插座上拔下后与供应商或服务中心联系更换新品，请不要自行拆卸更换非本机专用电源线。
- 5、机器在清洁、移动、维修或停用前应先关机后再将电源线插头拔掉。
- 6、请用手握住电源线插头插进/拔下电源插座，请不要通过拉扯电源线将插头从插座上拔下，以免电源线受损，引起漏电、短路甚至火灾等严重事故。
- 7、避免杂物，尤其是金属物进入出风口内，以免机器受到损坏甚至引起电击事故。
- 8、机器应安装空气过滤网后方能开机运转，以免内部器件污脏受损，引起故障。
- 9、机器运转时请将门窗关闭，以达到最大的除湿效果。
- 10、机器使用场所无人时请关机，以避免其它因素引起意外事故。

## 机器放置

- 机器应平稳放置于平坦坚固的地面，以免发生漏水、噪音等异常情况。
- 机器进、出风口近距离应无遮蔽物，以利空气流通。
- 使用干衣功能时，衣物应与出风口保持至少**40cm**以上距离，以免衣物水滴入机体内部，使机器受到损坏。
- 确认水箱放置定位。水箱未装定位，水满/检查指示灯会亮起，机器不能运转。

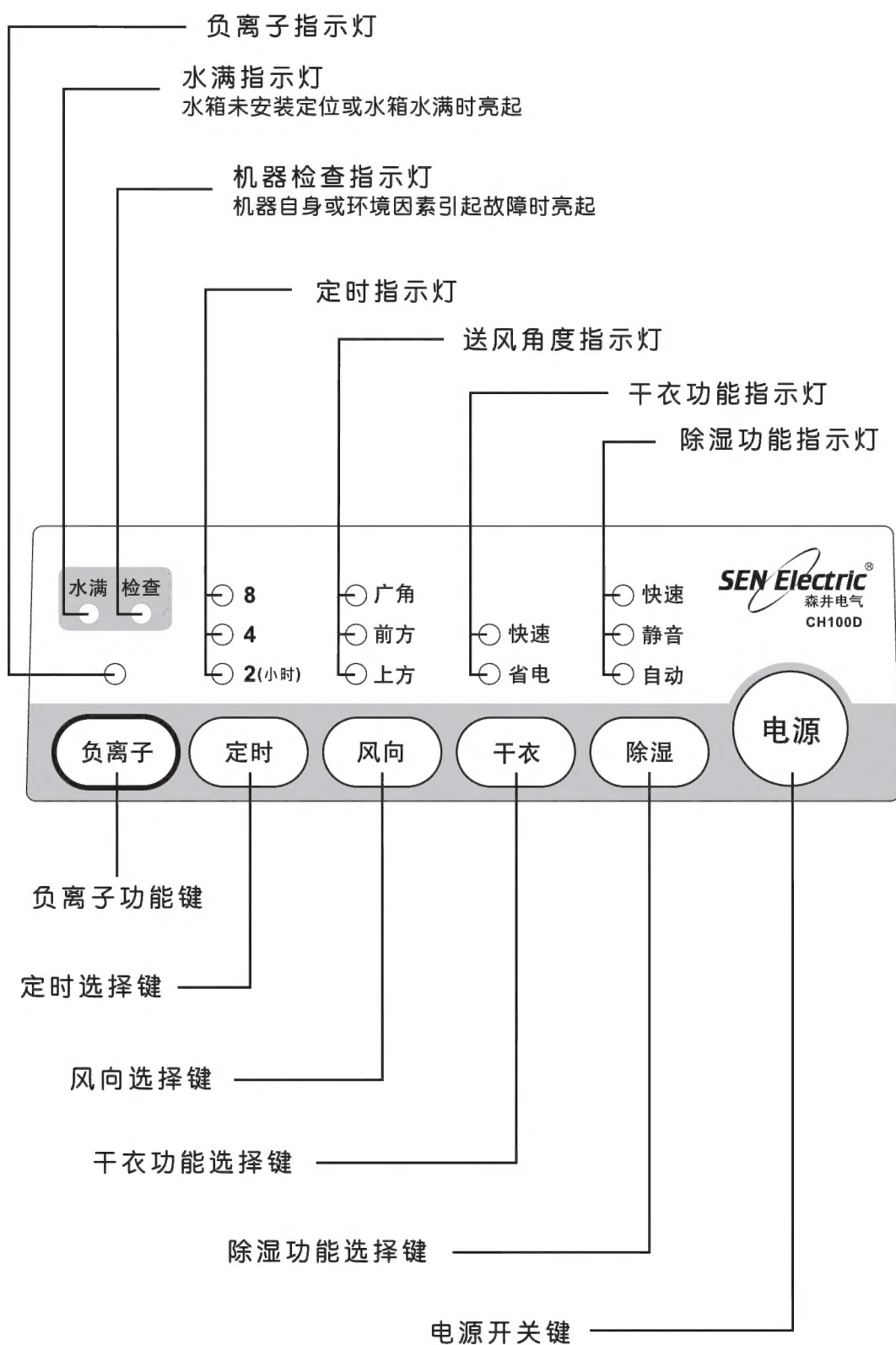


## 各部位名称





## 控制显示面板



## 功能选择按键及指示灯

- 轻按电源开关键，控制机器开/关机。
- 轻按除湿功能选择键，选择自动→静音→快速除湿模式，功能指示灯亮起。  
自动：自动控制环境相对湿度于55~60%RH，保持最佳相对湿度环境。  
静音：降低风速及噪音，超宁静运转，适用于夜间或需要特别安静的环境。  
快速：强力除湿，快速降低环境相对湿度，自动控制环境相对湿度于40~45%RH，防止窗户玻璃或墙壁受潮结露。
- 轻按干衣功能选择键，选择省电→快速干衣模式，功能指示灯亮起。  
省电：出风量及热度较低，适用较易自然晾干衣物。  
快速：出风量及热度强大，适用较难自然晾干衣物。
- 轻按风向选择键，选择导风板摆动方式及送风方向：上方→前方→广角→静止，功能指示灯亮起。  
上方：导风板摆动，送风方向自动控制于上方范围，角度约100°。  
前方：导风板摆动，送风方向自动控制于正前方范围，角度约50°。  
广角：导风板摆动，送风方向自动控制于大幅度广角范围，角度约150°。  
静止：导风板停止摆动，固定送风方向。
- 轻按定时选择键，选择8 / 4 / 2小时运转时间，功能指示灯亮起。  
如选择8小时，指示灯将随运转时间递减，替换为4 / 2小时，直至停机。  
定时功能如没有设定，机器将连续运转约10小时后自动停机。
- 轻按负离子功能键，指示灯亮起，负(氧)离子从出风口释放出来，发挥灭菌降尘功能，使室内空气更清新。
- 检查指示灯  
机器发生故障或因环境温度超出1~40℃范围，进、出风口受遮蔽或其它异常因素使机器发生故障时，检查指示灯亮起，警示应检查故障情况。

**警 示：**功能选择键为轻触式按键，粗暴按压容易损坏。

## 运转操作及注意事项

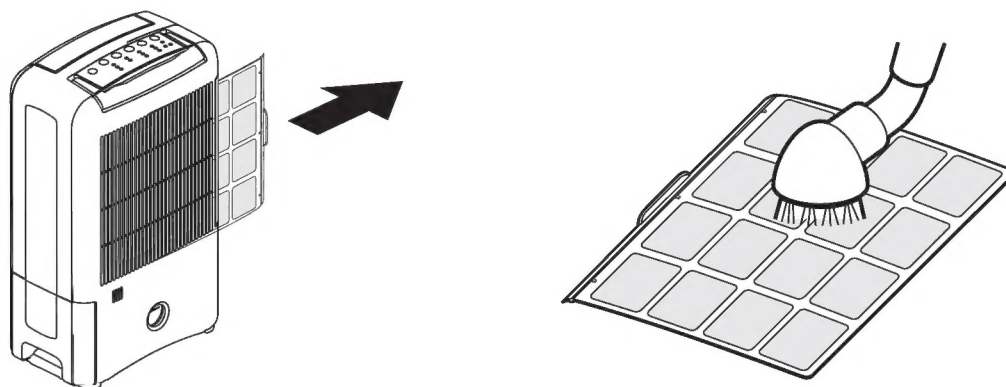
- 1、请使用独立的、符合用电安全国家标准的电源插座。  
**劣质的电源插座、多台机器或与其它电器共用一个电源转接器，以及其它不规范的电源连接方式，均容易使机器受到损坏甚至引起火灾等严重事故。**
- 2、将电源线插头插入电源插座，轻按电源开关键，机器开启，前饰板上的运转指示灯亮起，再按电源开关键，机器关闭，运转指示灯熄灭。
- 3、确认水箱已放置定位。**水箱未装定位，水满指示灯会亮起，机器不能运转。**
- 4、机器首次开启时，会自动设定在“自动”除湿功能模式运转，请根据需要轻按各种功能选择键，选择除湿、干衣、风向、定时等各种功能模式及负离子功能，被选择的功能指示灯亮起，微电脑控制机器运转。
- 5、关机后，如没有拔下电源线插头，下次开机时，机器会自动记忆上次的使用模式。
- 6、定时功能如没有设定，机器将运转约 10 小时后自动关机。
- 7、请用手握住电源线插头插进 / 拔下电源插座，请不要通过拉扯电源线将插头从插座上拔下，以免电源线受损，引起漏电甚至火灾等严重事故。

### 警 示:

- 请轻按电源开关键关机，不要直接拔下电源线插头关机，以免机器受到损坏，引起故障。
- 关机后，风扇会继续运转约2分钟散热，如需要拔下电源线插头，应在出风口停止送风后方能进行。

## 银离子空气过滤网

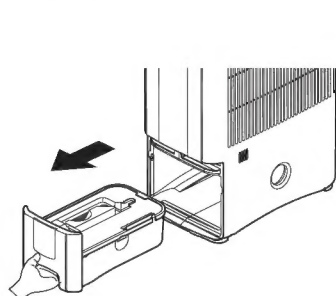
- 本机配置纳米级银离子空气过滤网。银离子可杀灭包括大肠杆菌、真菌、淋球菌等几百种病菌，抗菌能力长期有效，且不会对人体产生不良影响。
  - 银离子空气过滤网上附着过多灰尘，会影响空气流通，使除湿和杀菌效率下降，甚至使机器受到损坏，为此请经常检查并及时清洁：
- 1、请先关机后拔下电源线插头，从机背进风口右侧抽出过滤网。
  - 2、用吸尘器或软毛刷把滤网上的灰尘清除干净后，将过滤网装回原位。（如图）
  - 3、请不要用水清洗滤网，否则会将纳米银离子洗掉，使杀菌效率降低甚至消失。



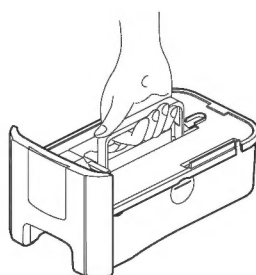


## 水箱水满指示及水箱倒水

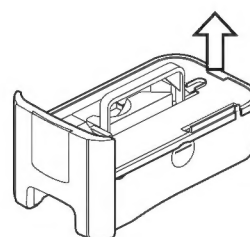
- 1、水箱满水时，水满指示灯亮起并停机，提示水箱满水了。
- 2、握住水箱中间底部开启处外拉，移出水箱，再握住水箱手把提起。
- 3、倒水时掀开水箱盖，再紧握开启处，提起水箱，将水倒掉。
- 4、每次倒水后，水箱应清洗擦拭干净，以免结垢。
- 5、水箱盖及手把复位后，将水箱放回定位，水满指示灯熄灭，机器继续运转。



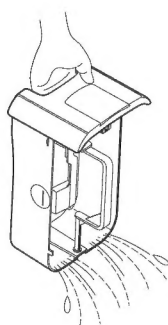
移出水箱



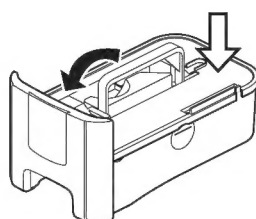
握住手把提起



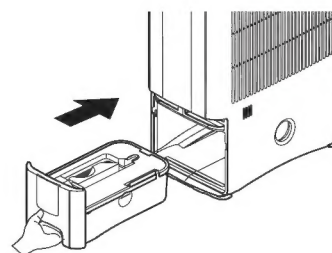
掀开水箱盖



紧握开启处提起倒水



将水箱盖及手把复位



装回水箱定位

### 警 示:

- 刚停机时，请不要立即取出水箱，以免水滴在机体内，使机器受到损坏，甚至引起电击等事故。
- 请用清水清洗水箱，并用柔软棉布擦拭干净。请不要使用清洁剂或热水清洗。
- 请不要移动或破坏水箱浮球，否则机器将无法正常运转。
- 放回水箱前，请确定水箱盖及手把已复位固定。
- 水箱若未装置定位，水满指示灯会亮起，请重新装置定位。

## 机器清洁及维修

- 1、请先关机，待出风口完全停止出风后拔下电源线插头。
- 2、用吸尘器或柔软棉布清除进、出风口的灰尘后，再用柔性的清洁剂及柔软棉布将机体擦拭干净。
- 3、机器出现故障不能排除并确认需要维修时，请与授权维修中心(站)或供应商联系，请不要擅自拆卸机器维修。

### 警 示:

- 清洁时应防止水滴进机器，更不能直接用水冲洗，以免机器受到损坏。
- 请不要向机体喷洒油漆、杀虫剂或涂拭烈性化学制剂，以免引起机壳变形甚至火灾等严重事故。

## 电源线的维护与更换

电源线受到损坏，会导致机器受损及漏电、短路甚至引起火灾等严重事故，为此应避免电源线受到强力拉扯、折叠、重压或鼠咬、化学物腐蚀等损害。当电源线受损时，请即关机，待出风口完全停止送风后，将插头从插座上拔下后与授权维修中心(站)或供应商联系更换新品，请不要自行拆卸更换非本机专用电源线。

## 机器不使用时

- 1、请先关机，待出风口完全停止送风后拔下电源线插头。
- 2、将水箱内的水倒掉，并清洁干净。
- 3、清洁空气过滤网，进、出风口及机体。
- 4、盖上防尘罩，放置在阴凉、通风处。

## 一般故障排除

故障情况	故障原因	处理方法
机器不能运转	1、停电 2、电源不正常 3、水箱放置未定位、水箱水满	恢复供电 修复电源 定位、倒水
除湿功能欠佳	1、过滤网阻塞 2、门窗未关 3、有障碍物阻碍进/出风口	清洁过滤网 关闭门窗及通风口 清除障碍物使空气流通
噪音太大	1、机器放置不平衡 2、过滤网阻塞	将机器重新放置好 清洁过滤网

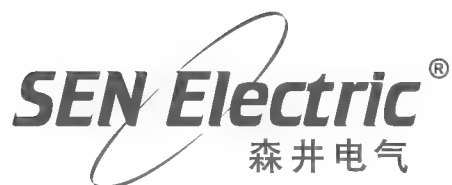
当故障不能排除并确认需要维修时，请与授权维修中心(站)或供应商联系，请不要擅自拆卸机器维修。

- 本机初次启动运转时，可能会有气味产生，这并非产品的异常，通常随着使用的过程，会逐渐减少消失。若持续有气味产生，请检查使用环境是否有会发生气味的东西，如香烟、新家具、发胶、染发剂、化妆品、药品、刚施工完成不久的壁纸等，机器可能吸入此气味附着在机体内的除湿转轮上，经加热后吹出此气味。

规格表

型 号	<b>CH100D</b>
除 湿 量	10L/d (27°C, 60%RH)
电 源	220 V AC / 50 Hz
电 流	2.8A
功 率	高 580 W , 低 380W
适用环境温度	1~40°C
运转噪音	34~47 dB
水箱容量	2 L
净 重	6 kg
外形尺寸	H475 • W175 • D290 mm





## **DESICCANT AUTO DEHUMIDIFIER**

**CH100D**



# **USER MANUAL**

*Dear customer:*

*Please read the manual carefully before operating. Follow the instructions to use and maintain the unit, and keep it for future reference. Please finish the service registration for obtaining well customer service afterwards.*

**WGI Inc U.S.A.**

## INDEX

Introduction.....	3
Safety Notes.....	4
To Settle.....	4
The Components.....	5
Control Panel.....	6
Function Indicators.....	7
To Operate.....	8
Nano-silver Filter.....	8
To Empty the Bucket when WATER FULL.....	9
To Clean the Unit.....	10
To Replace Power Cord.....	10
Before Storing.....	10
Troubleshooting.....	11
Specifications.....	12
Product Service Card.....	Back

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## Introduction

### A. Advantages of desiccant rotor dehumidifier

Desiccant rotor is an excellent dehumidification method without using compressor and refrigerant so as to prevent from noise and refrigerant environmental pollution problems. It has the advantages of high performance and environmental friendliness. The unit is light-weighted for easy carry. Desiccant rotor technology gives excellent dehumidification than traditional compressor dehumidifier in lower room temperature range.

### B. Features of Desiccant Auto Dehumidifier CH100D

#### 1. High-tech and fashion

Silver and white casing with a blue operation light gives you a confident feeling. Intelligent control functions are approached by soft keys and indication lights. Special quiet operation and air cleaning functions let you enjoying the benefits of the product.

#### 2. Powerful dehumidification:

Even in lower temperature, the machine keeps same high performance. It includes laundry functions that are especially useful for drying clothes. It provides warm and clean air from the outlet.

#### 3. Intelligent and user-friendly functions.

Dehumidify: High / Low / Auto

Laundry: Turbo / Saving

Timing: 8 / 4 / 2 hrs

Blast angles: Up, Front, Wide and Hold.

#### 4. Automatic stop and warning while the bucket is full.

#### 5. The front bucket with handle and water level indication windows at sides.

#### 6. Automatic stop when the unit is tilted.

#### 7. Weight: 6 kg, it is easy to be carried by the handle.

### C. Special air purification features

#### 1. Nano-silver air filter long-effective germproof ability, can eliminate bacteria (including coliform, epiphyte, gonococcus, etc.) and provides clean air.

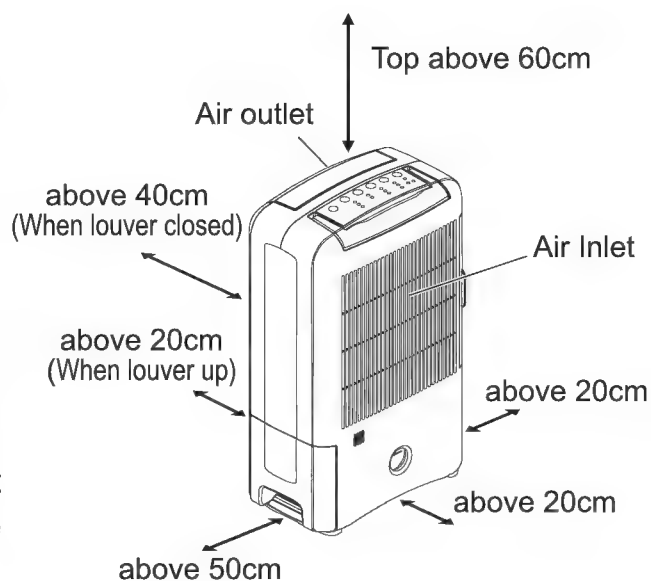
#### 2. Negative ionizer provides 1.2 million ions per cm<sup>3</sup>, made the air more fresh, and more fresh, and you will feel more comfortable.

## Safety Notes

1. The appliance is not to be used by children or persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction. Children should be supervised to ensure that they do not play with the appliance.
2. The unit runs with 220V AC/50Hz power only. The rating, wiring, circuit breaker and receptacles shall all be qualified.
3. This unit is only for indoor use and suitable for ambient temperature of 1~40°C. In order to avoid danger of electrical shock or fire, the unit must be kept away from direct sunlight, heat, explosive gas, mist, oily vapors, plenty of dust and chemical environment.
4. DO NOT operate the unit with a damaged cord or loose socket. Stop using it before calling examination and repair.  
If the power cord is damaged, it may cause danger such as short circuit or fire. Prevent it to be damaged by pulled strongly, twisted, mice bite or pressed. If the power cord is damaged, power off and unplug it. Please contact your dealer. DO NOT disassemble it or use any other or unqualified power cord by yourself.
5. Turn off the machine and unplug it before cleaning, moving, maintaining or storing.
6. Never unplug the power cord by pulling the cord out of the socket. This could damage the cord and cause electrical shock or fire disaster.
7. In order to avoid damage, keep any articles away from the air inlet and air outlet.
8. In order to avoid contaminating and damaging internal parts, do not use this unit without an air filter.
9. Except for refreshing the room air, please have the doors and windows closed so as to increase the dehumidification efficiency.
10. Do not leave unit running unattended for long periods of time as a safety precaution.

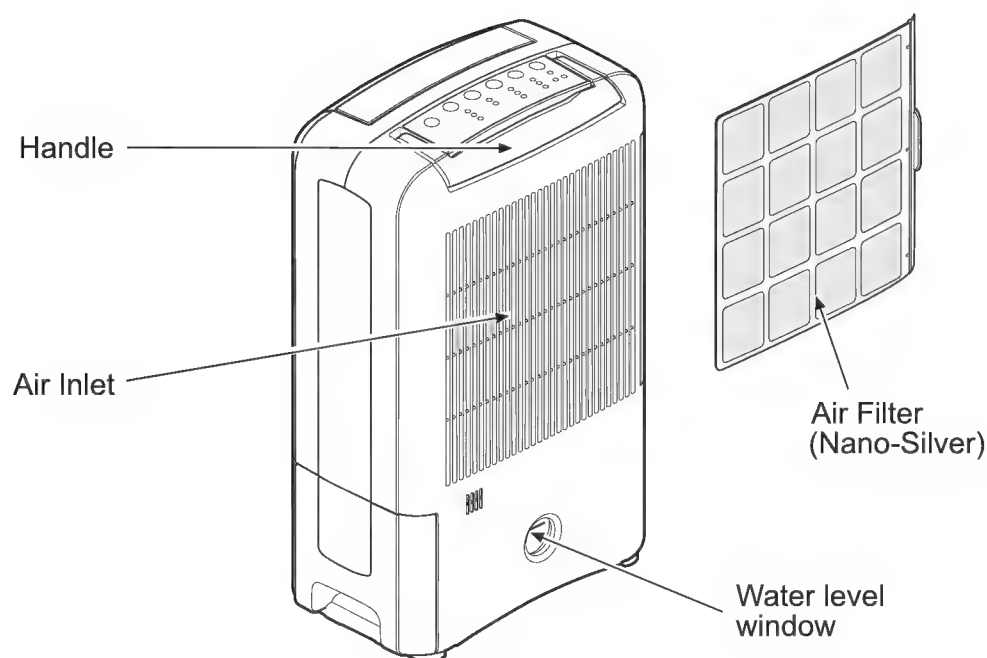
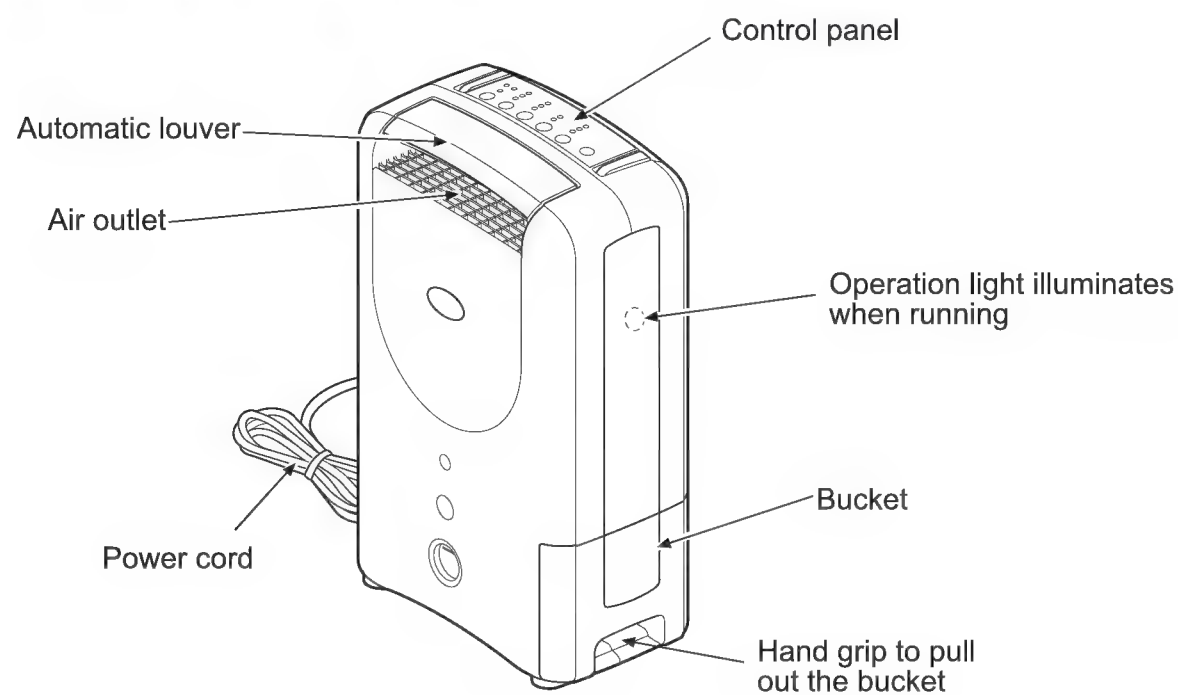
## To Settle

1. Please set the unit on flat ground to avoid water leakage, noise or other abnormal situation.
2. Please set the unit at safe distance away from wall, furniture or curtain for good air circulation.
3. Please keep the clothes at a safe distance of at least 40 cm from air outlet of the unit to prevent water dripping into the unit.
4. Fit the bucket in place. The unit will not start while the bucket is not in place and the Full/Check lamp lights.

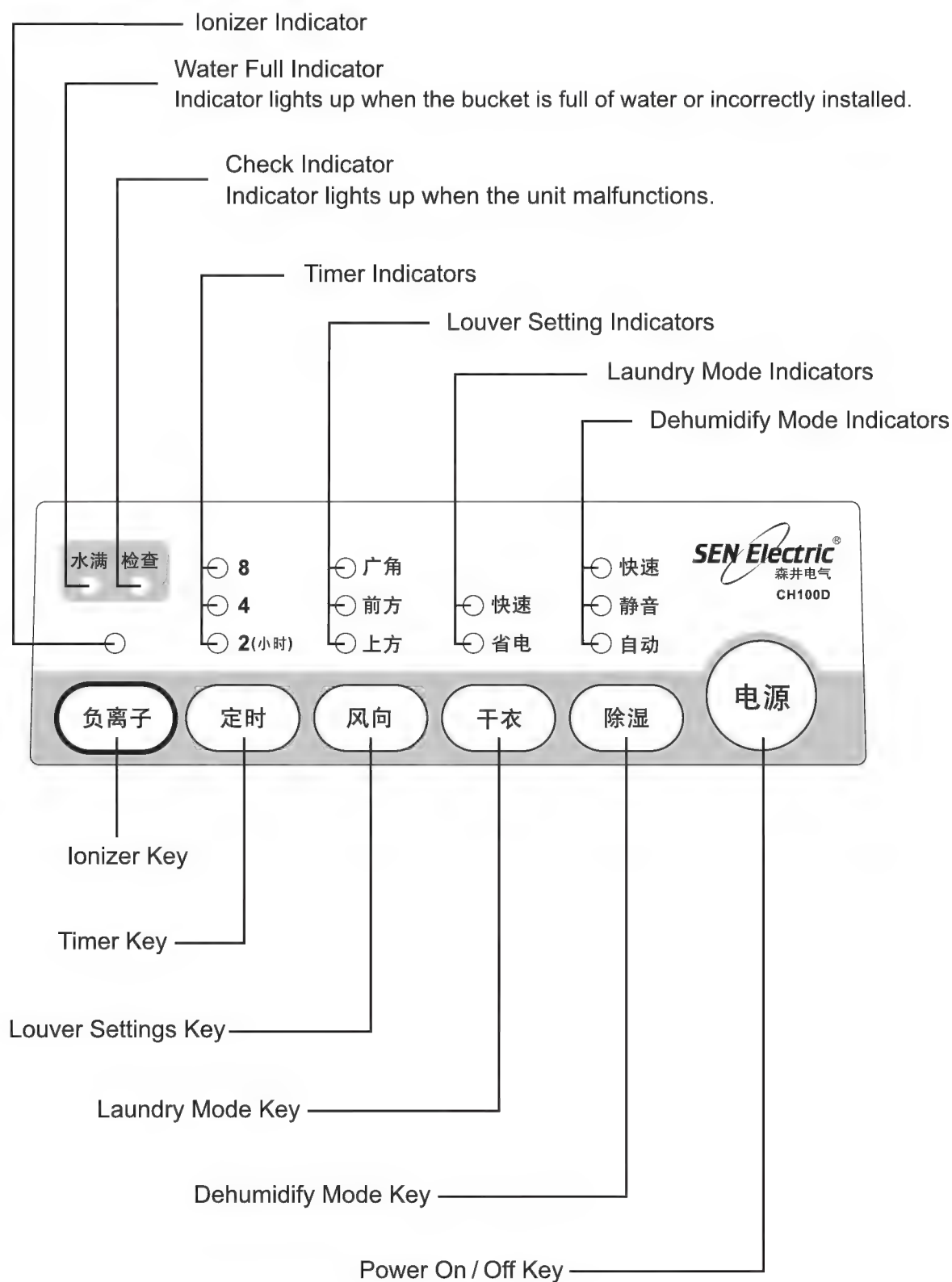




## The Components



## Control Panel



## Function Indicators

- Plug into the power supply and press the "ON / OFF" key to turn on the unit. To turn off the unit, press the "ON / OFF" key again.
- The unit first runs with "AUTO" mode. You can press the AUTO DRY or LAUNDRY MODE key to select other modes.

**AUTO: To dehumidify in a comfort zone.**

The unit automatically keeps room humidity in 55~60% RH.

**LOW: To run low fan speed.**

The unit automatically dehumidifies in low fan speed and low noise.

**HIGH: Super dry mode to prevent dew.**

The unit automatically keeps room humidity in 40~45% RH to prevent dew in the room.

- Press the "LAUNDRY MODE" key for drying clothes and the indicator lights.

**SAVING: Suitable in summertime to save power**

The unit automatically provides warm air or ventilation to dry clothes with low power.

**TURBO: Suitable in winter to dry clothes faster**

The unit automatically provides warmer air to dry clothes faster with higher power.

- Press the "SWING" Key to select air louver angle.

UP → FRONT → WIDE → HOLD (LED OFF)

UP: The automatic louver swings in an upward range about 100°

FRONT: The automatic louver swings in a front range about 50°

WIDE: The automatic louver swings in a wide range about 150°

HOLD: The automatic louver stops swing at a spot when you press "SWING" key to turn the led off.

- Press the "TIMER" Key to select the time (8, 4 or 2 hours) to turn off the unit automatically. As the time passing, the led (4 or 2 hours) of the rest time is displayed. When no "TIMER" is set (the led is off), the unit will run for 10 hours except the bucket is full earlier.
- Press the "ION" Key to turn on and off the ionizer. When the led is on, the unit release negative ions from the air outlet.
- The unit works within room temperature about 1~40°C . It may stop operation out of this range or when the air inlet or outlet being covered. (The "CHECK" Led lights)

**Warning: Do not press the soft key ruggedly, that could cause damage.**

## To Operate

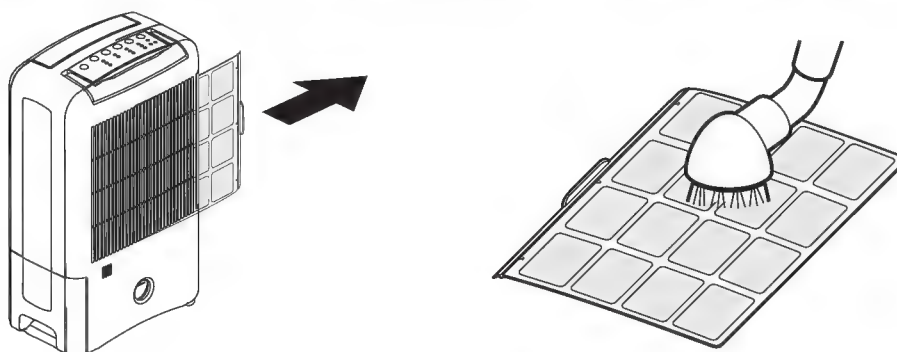
1. Be aware to use a sole qualified receptacle. In order to avoid danger or fire, always use a qualified receptacle, standard connections and DO NOT share with other electrical appliances.
2. After plugging to power, press the ON / OFF key to start or turn off the machine. The operation blue led lights on and off accordingly.
3. Keep the bucket on store. The unit won't start while the bucket is not in place and the "Water Full" light is on.
4. The machine starts at "AUTO", you can select other modes by pressing the keys and checking the indicators.
5. The last and operation mode is memorized for next start if the power cord remains plugged.
6. The unit will turn off in 10 hours while the timer hasn't been set up.
7. Never unplug the power cord by pulling the cord out of the socket. This could damage the cord and cause electrical shock or fire disaster.

### Note

1. To avoid damage, do not unplug the cord without pressing the ON/OFF key and waiting for fan off.
2. The fan is still running approximately 2 minutes after turning off the unit. Please only unplug the cord after the fan stops.

## Nano-silver Filter

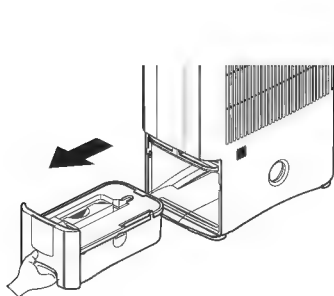
- This machine applies a nano-silver air filter that can restrain germs and bacteria, and does no harms to human.
  - If the filter is covered by plenty of dust, the airflow and the performance of the unit will be affected. Please check and clean it often.
1. Turn off the unit, unplug it and remove the filter from the unit.
  2. Clean the nano-silver filter only with a vacuum cleaner or soft brush. Replace the filter in position.
  3. Prevent washing the filter. Washing may weaken the germicidal effect of the filter.



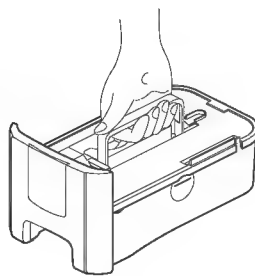


### ***To Empty the Bucket when WATER FULL***

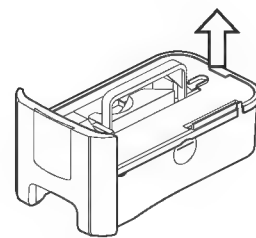
1. When the bucket is full, "Water Full" blinks. The machine stops.
2. Pull off the bucket with hold the grabbing portion. Then, carry with its handle.
3. Before pouring out the water, please remove the cover first.
4. After pouring the water, clean the bucket and restore in place.
5. After restore the cover and handle, replace the bucket. The "Water Full" light will be off and the unit will keep running.



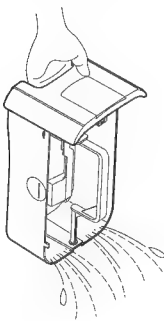
Pull bucket out



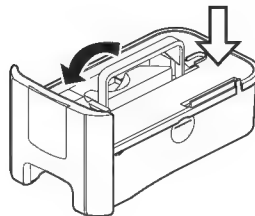
Lift by the handle



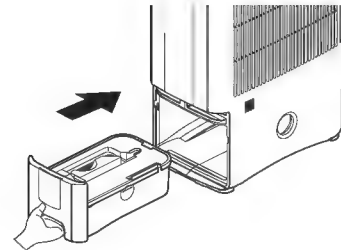
Remove the cover



Pour the water away



Restore the cover  
and the handle



Restore the bucket

#### **Note:**

1. If you want to pull the bucket out, please wait a moment after you turn off the unit.
2. Clean the bucket with clean water if needed. Do not use solvent, abrasive or hot water.
3. Do not remove or damage the float in the bucket, or the unit can't work correctly.
4. The bucket cover and handle should be well fitted in position before restoring the bucket.
5. The "FULL" led lights if the bucket is not well in place.

### ***To Clean the Unit***

1. Before cleaning or maintaining, turn off the unit and unplug the cord.
2. Air inlet and outlet may gather dust easily, please clean it often with a soft cotton cloth moistured with water or soft detergent only.
3. When malfunctions occur, contact your dealer for help. DO NOT disassemble or repair it by yourself.

#### **Warning:**

- In order to avoid damage, do not wash the machine with water.
- Never spray any paint, solvent or chemical to the unit. That could cause case deformation or fire.

### ***To Replace Power Cord***

If the power cord is damaged, it could cause danger such as short circuit or fire. It should be avoided from damage by pulled strongly, twisted, mice bite or pressed.

If the power cord is damaged, power off and unplug it. Please contact your dealer, do not try to repair it yourself.

### ***Before Storing***

1. Turn off the unit and unplug the cord.
2. Clean and dry the bucket.
3. Clean the filter, the inlet, the outlet and the unit.
4. Cover the unit to prevent it from gathering dust. Store it in a cool and dry place.

## Troubleshooting

Problem	Possible Cause	What to Do
Fail to run	1. Power failure 2. Power cord unplugged 3. Bucket displaced or tank is full	Check the power source Plug to power Pour out water and replace the bucket
Performance Decreased	1. The filter is dirty 2. Room windows opened 3. Obstacles in the outlet	Clean the filter Close room windows and doors Remove the obstacles
Big Noise	1. Unstable setting of unit 2. The filter is dirty	To reset the unit Clean the filter

Please contact your dealer if there is still a problem. Do not try to repair it by yourself.

- When you first use the dehumidifier and periodically afterwards you might notice a smell coming from the dehumidifier. This is caused by the Zeolite desiccant material and is not a sign that the dehumidifier is faulty, nor is it harmful to humans or pets. The smell occurs because the Zeolite absorbs odors from items like cigarettes, cosmetics, hair sprays, building materials and new furniture and then when the desiccant is heated the smell is discharged into the room. This smell is normal, will not last long and is not a sign of a fault. Please ventilate the room occasionally to remove the possible odor.

## Specifications

MODEL	CH100D
Dehumidification	10L/d (27°C, 60%RH)
Power Source	220V AC / 50Hz
Current	2.8 A
Power consumption	High 580 W , Low 380W
Working Environment	1~40°C
Noise Level	34~47 dB
Bucket Volume	2 L
Net Weight	6 kg
Dimensions	H475 • W175 • D290 mm



**SEN 森井电气产品保修卡**      **A 联**    No.

产品名称: \_\_\_\_\_ 型 号: \_\_\_\_\_ 制造序号: \_\_\_\_\_  
销售单位: \_\_\_\_\_ 票据号码: \_\_\_\_\_ 购机日期: \_\_\_\_\_  
用户名称: \_\_\_\_\_ 地 址: \_\_\_\_\_  
电 话: \_\_\_\_\_ 传 真: \_\_\_\_\_ 邮 编: \_\_\_\_\_

- 此联请交供货商。

—— ———— 请沿虚线剪下 ✂ ————

**SEN 森井电气产品保修卡**      **B 联**    No.

产品名称: \_\_\_\_\_ 型 号: \_\_\_\_\_ 制造序号: \_\_\_\_\_  
销售单位: \_\_\_\_\_ 票据号码: \_\_\_\_\_ 购机日期: \_\_\_\_\_  
用户名称: \_\_\_\_\_ 地 址: \_\_\_\_\_  
电 话: \_\_\_\_\_ 传 真: \_\_\_\_\_ 邮 编: \_\_\_\_\_

**产 品 保 修 服 务 须 知**

- 一、请于购机后**15**天内办理保修。
- 二、保修期：自购机之日起（以购机票据日期为准）一年。在保修期内，因产品质量问题所致的零配件损坏或机器故障，均可免费更换或修复。
- 三、保修期内如有以下情况，均不能享受保修服务：
  - 1、用户因安装、使用、保管不当而引起的损坏或故障；
  - 2、非授权单位或用户自行拆卸、维修而造成的损坏或故障；
  - 3、因不可抗力（如水灾、火灾、雷电、地震等）而造成的损坏或故障；
  - 4、无办理保修及购机单据，购机单据与产品不符或被涂改。
- 四、保修期以外及因本“保修须知”第三条款内容所引起的零配件损坏或故障，更换或修复均需收费。
- 五、产品经维修后，如在三个月内因质量问题发生同一零配件损坏或故障时可免费更换或修复。

## 产品保修办理方式

尊敬的用户：

为了保证您得到优质的售后服务，请仔细阅读“保修服务须知”（使用手册封三）后，以如下方式办理产品保修手续：

- 一. 请登陆：[www.CN-SEN.com](http://www.CN-SEN.com)，点击“服务与支持”栏目中的“保修登记”或网页左下角的“保修办理”，进入“保修登记”，请认真填写页面中表格内容后点击“提交”即可完成保修登记，我们将以电子邮件回复确认。
- 二. 请以手机短信将产品型号、制造序号、票据号码、购机日期、用户名称、地址、联系电话发送到手机：**13825120884**即可完成保修登记，我们将回复短信确认。
- 三. 在供货商送货上门或安装时填写“产品保修卡”，直接办理保修。

产品可送到维修中心或供货商处进行保修(维修)。您有任何需求请随时与我们联系，我们将竭诚为您服务。

**SEN 森井电气服务中心**      地址：广州市东风中路445号越秀城市广场北塔33楼  
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E-mail: [info@cn-sen.com](mailto:info@cn-sen.com)      **Web:** [www.CN-SEN.com](http://www.CN-SEN.com)

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